

Case Study: The Petersham Hotel Radio Fire Alarm and Detection System

Project Overview:

The Petersham is a landmark quality hotel, set in a prime location above the banks of the Thames at Richmond, Surrey.

Our client insisted on professional project management for the supply, installation and commissioning of a new Radio Fire Alarm & Detection System to comply with L1, and the decommissioning of the existing hard-wired conventional system.

As part of the project specification, the new radio system was to be interfaced with the recently installed Ascom DECT telephone system, to provide address text directly onto the portable phone handsets. FDSA arranged for the Radio system manufacturer, EMS, and Ascom DECT to design and produce this interface between the two systems.

After receiving the order and the projected lead-in time, the system was installed, commissioned and the old system stripped out within our initial predicted two-week time scale. Continuous liaison with the Hotel Management ensured that interruption to the daily routine of the hotel was kept to a minimum.

Summary:

The project was successfully completed within the 2-week programme and project price with minimum disruption.

Customer's Feedback:

“To replace our hotel's fire detection system, I specified that I required a radio system from a financially strong company with a sound and proven track record for project management of this type of installation. I considered several quotations, from leading national companies to local independent companies including FDSA, with whom I have had a long-standing business relationship.

The prices proposed were almost identical and the supply terms exactly the same.

I awarded the contract to FDSA on the merits of their previous personal service, technical advice and their willingness to answer any questions comprehensively and without delay.

The system was installed quickly and efficiently with a minimum of disruption to the function of the hotel, being completed and commissioned within two weeks of commencement of the installation. During the works my staff have always been kept informed and they found the installation team polite and courteous.”

“I am pleased to provide this commendation to the quality and ability of FDSA in exceeding my expectations in this regard and would recommend their service wholeheartedly.”

***Philip Warden – General Manager,
The Petersham Hotel***

